

Brian Williamson
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1912 York Court
Fort Pierce, FL 34982

PROFILE

POSITION: **Economic self-sufficiency specialist**

EDUCATION: **Indian River State College;** Fort Pierce, Florida
Associate in Science 2012

CURRENT JOB RESPONSIBILITY: (December 2016 – Present)

Determine the eligibility of applicants and recipients for public assistance programs, including food assistance, Medicaid and temporary cash assistance. The duties of an ESSI include analyzing a broad range of documentation and entering data into a computer-based eligibility system while adhering to time sensitive agency deadlines.

SKILLS:

Troubleshooting, technical support, computer hardware installation, written and verbal communication, grammar, Microsoft office suite, Windows, Linux, MacOS, Android, iOS, server support, VMWare, Adobe suite, Logical thinking, pattern recognition, Software installation / imaging, problem solving, customer support, relationship building, database queries, point of sale, online sales, Medicaid / Medicare policy, social work.

PAST EXPERIENCE:

Computer Technician, Netview Inc. (2016)
Telephone Support Agent, Dell (3/11/2013 - 09/28/2015)
Computer Troubleshooting, Freelance (2006 – Present)
Point of Sale System Technician, Rockshop Music (2008)